

**Agenda for Medical Directors & Medical Professional Call**

**4/6/2020**

**6:00-7:30 p.m.**

Introductions: Cheryl Heiks DHCFA, Executive Director (All callers will be on mute. Please enter questions into the chat function, and they will be captured and addressed at the end of the call.)

State of Delaware Update: Mary Peterson (DPH), Corinna Getchell (DHCQ)

Dr. Susan Levy:

- How to manage COVID
- Preparing for COVID med reductions
- Advanced Care Directive

Dr. Karen McGhee:

- Telehealth update

Vickie Cox, RN VP Director of Operations Genesis HealthCare, Dr. John Looome, SVP Medical Affairs Genesis HealthCare – President Mid-Atlantic Medical Directors for AMDA, Dr. Gary Bernett, SVP Medical Affairs Genesis HealthCare

- Nationwide lessons learned on how to manage centers during an outbreak

Dr. Daniel Elliott Senior Medical Director eBrightHealth ACO

- Hospital specific resources for off-site consultation to encourage shelter in place

Website and online resources:

1. Email address for questions and concerns for State DPH: [DPH\\_PAC@delaware.gov](mailto:DPH_PAC@delaware.gov) Questions regarding long term care facility issues go to the call center at (866) 408-1899 ext.2. Call line is open Monday – Friday 8:00 AM – 6:00 PM and Saturday and Sunday 10:00 AM – 4:00 PM.
2. Communicable Disease reporting requirements remain unchanged. Questions call the Office of Epidemiology at 888-295-5156. The Office of Epidemiology can coordinate testing and has made testing for LTC facilities a priority. A lab requisition form \*included in the documents with the email is required (2740\_001)
3. The State Health Operations Center (SHOC) has calls twice a week – Tuesday & Friday at 11:00 AM to update the nursing and assisted living facilities on the latest COVID-19 information. Call information is as follows:  
Conf. Call 1-866-506-5180  
Participant 65180

Advanced Care Directives:

<https://www.dhss.delaware.gov/dsaapd/advance1.html>

Delaware Medical Orders for Scope of Treatment

<https://dhn.org/healthcare-providers/dmost-registry/>

Delaware Health Care Facilities Association: [www.dhcfa.org](http://www.dhcfa.org)

American Health Care Facilities Association: [www.ahcancal.org](http://www.ahcancal.org)

The Mid-Atlantic Society for Post-Acute and Long-Term Care Medicine, Inc. <https://midatlanticmda.org/>

**Questions:**