

Vynca



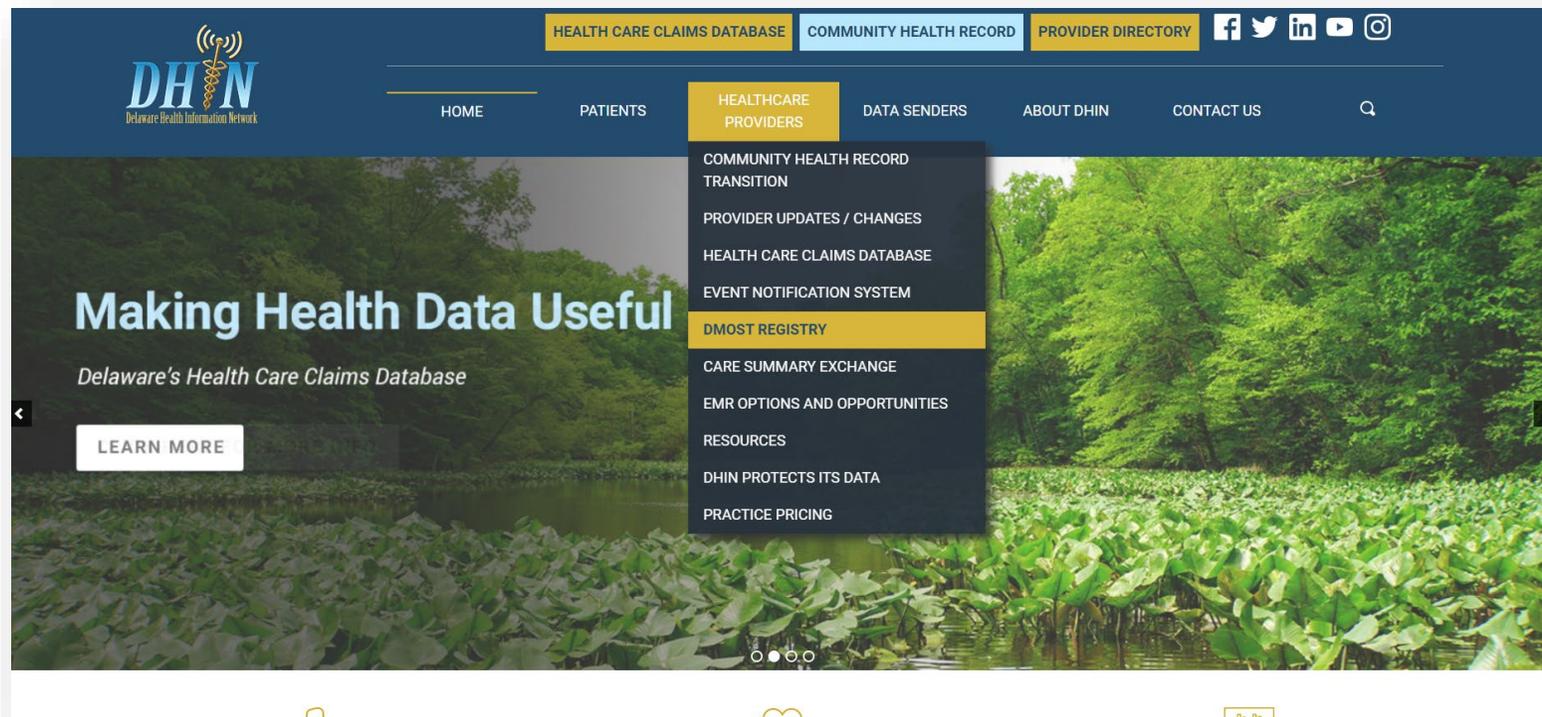
- [IFC2 Long Term Care Facilities-Additional Blanket Waivers 5.5](#)

DMOST Completion during remote encounters / COVID-19

The following is a flow of screenshots & guidance for utilizing the DMOST Registry for creating DMOST documents with patients, and the primary focus of doing this remotely during the COVID-19 pandemic. This is all current functionality within the DMOST Registry provided by Vynca.

Enroll as “user” in DMOS Registry, or access:

Go to dhin.org (recommend saving as a favorite on your desktop / workstation), and look for DMOST REGISTRY under the HEALTHCARE PROVIDERS tab:



Enroll as “user” in DMOS Registry, or access:

On the next screen, either request to be Enrolled as a clinical users in the Registry. Or if already enrolled, simply Access the Registry:

DMOST Registry

Delaware Medical Orders for Scope of Treatment (DMOST)

Enroll for a DMOST account [here](#).

Access the DMOST registry [here](#).

Learn more about COVID-19 and portable medical orders [here](#).

Download the DMOST form and FAQs [here](#).

Read the DMOST Act [here](#).

DMOST Registry

Delaware Medical Orders for Scope of Treatment (DMOST)

From delawaremost.org:

In the News

MARCH, 2020
DHIN Expands Its Clinical Data Pool
DOVER (March 3, 2020) – Delaware Health Information Network (DHIN) is pleased to welcome two new data senders to the...
Read more

OCTOBER, 2019
Funding Available to Connect Small PCPs to DHIN
NEW CASTLE (October 9, 2019) - The Department of Health and Social Services (DHSS) is seeking applications from Delaware healthcare...
Read more

Access the Registry:

Once you are enrolled, use your username/password to log into the Registry. Perform a Patient Search using as much demographics as possible to see if patient has existing account / DMOST forms in the Registry. If not, proceed to create a new patient account.

The image displays two screenshots of the DHIN (Dental Health Information Network) web application interface.

Left Screenshot: Log Into Your Account

- Header: DHIN logo.
- Title: **Log Into Your Account**
- Fields:
 - Username * (input field)
 - Password * (input field) with a [Forgot Password?](#) link.
- Button: **SIGN IN** (green)

Right Screenshot: Patient Search

- Header: DHIN logo, [Report Problem](#), [?](#), [Kyle Mumley](#), [⚙️](#).
- Title: **Patient Search** (with **HIDE SEARCH FIELD** button).
- Section: **Fill in Patient's Information**
- Section: **Required Search Information**
 - Search input:
- Section: **Additional Information**
 - Gender:
 - Male
 - Female
 - Other
 - Date of Birth:
 - Month:
 - Day:
 - Year:
- Section: **Address**
 - Street Address:
 - Apt / Suite:
 - City:
 - State:
 - Zipcode:
- Section: **SSN (Last 4 Numbers)**
 - Input:
- Button: **SEARCH** (green)

Create New DMOST:

Once the patient's ACP dashboard is accessed, you can manage existing DMOST documents, or create new ones. On the dashboard there are multiple buttons to "Start a NEW DMOST":

The screenshot displays the 'ADVANCE CARE PLANNING DASHBOARD' for a patient named Mary Smith (DOB: Jan 01, 1949). The dashboard includes a header with user information and navigation links like 'Report a problem', 'Connect to mobile or cell', and 'Test user name'. A prominent purple button labeled 'Start a NEW DMOST' is circled in red in the top right corner of the dashboard area.

The main content area is divided into two sections:

- Current DMOST:** This section shows three categories of care instructions:
 - Cardiopulmonary Resuscitation:** Attempt Resuscitation / CPR
 - Medical Interventions:** Full Treatment
 - Artificially Administered Nutrition:** N/AData from: Delaware MOST
- ALL DOCUMENTS:** This section displays a list of DMOST documents. A dashed box highlights a 'Start a NEW DMOST' button. To its right, two document thumbnails are shown:
 - A 'CURRENT' document signed on 04/02/2020.
 - A 'PRIOR' document signed on 11/13/2019.

Create New DMOST:

Continue to progress through completion of the DMOST, either with the patient face -to-face, or more likely in a remote setting (either filling out answers for patient while on a phone call, or if using a screen sharing technology like Zoom or Webex). As you complete each section of the DMOST, the progress will be tracked on the left column:

Mary Smith
DOB: Jan 01, 1949 (Female, 71 y/o) Advance Care Planning

Report a problem Connect to mobile or cell Test user name

Delaware MOST 2017 Language: English

0%

DOCUMENT PROGRESS

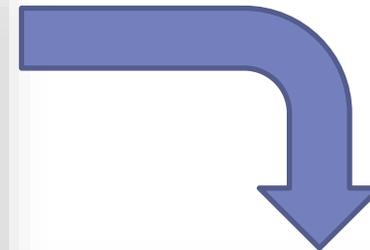
- GOALS OF CARE (optional)
- CARDIOPULMONARY RESUSCITATION
- MEDICAL INTERVENTIONS (optional)
- ARTIFICIALLY ADMINISTERED NUTRITION (optional)
- ORDERS DISCUSSED WITH
- AUTHORIZED REPRESENTATIVE INFORMATION 1 OF 2
- AUTHORIZED REPRESENTATIVE INFORMATION 2 OF 2 (optional)
- PREPARER INFORMATION (optional) ⓘ
- PATIENT/AUTHORIZED REPRESENTATIVE SIGNATURE
- PATIENT INFORMATION

GOALS OF CARE

This section outlines the specific goals that the patient is trying to achieve by this treatment plan. Healthcare professionals shall share information regarding prognosis with the patient in order to assist the patient in setting achievable goals. Examples may include: "Longevity, cure, remission or better quality of life", "To live long enough to attend an important event (wedding, birthday, graduation)", "To live without pain, nausea, shortness of breath or other symptoms", and "Eating, driving, gardening, enjoying time with family, or other activities".

Goals of Care Character Limit: 104

Clear Accept and Continue



Mary Smith
DOB: Jan 01, 1949 (Female, 71 y/o) Advance Care Planning

Report a problem Connect to mobile or cell Test user name

Delaware MOST 2017 Language: English

36%

DOCUMENT PROGRESS

- GOALS OF CARE
- CARDIOPULMONARY RESUSCITATION
- MEDICAL INTERVENTIONS
- ARTIFICIALLY ADMINISTERED NUTRITION
- ORDERS DISCUSSED WITH
- AUTHORIZED REPRESENTATIVE INFORMATION 1 OF 2
- AUTHORIZED REPRESENTATIVE INFORMATION 2 OF 2 (optional)
- PREPARER INFORMATION (optional) ⓘ
- PATIENT/AUTHORIZED REPRESENTATIVE SIGNATURE
- PATIENT INFORMATION

ORDERS DISCUSSED WITH

Discussed With *

- Patient
- Guardian
- Surrogate (per DE Surrogacy Statute)
- Other
- Agent under healthcare POA or AHCD
- Parent of a minor

Clear Accept and Continue

Remote Patient Signature:

When you get to the DMOST section for Patient Signature, click on the “Click here to connect a smart device for signature” button. A drop-down form will appear where you can enter in the phone number of the smart device (either the patient’s or a caregiver / support staff). Enter the number, and click “Send”. It will send a text message to the device. Ask patient / care giver to open the text message, and click the link imbedded. They will then be presented with a 6digit code...(CONTINUED ON NEXT SLIDE)

Mary Smith
DOB: Jan 01, 1949 (Female, 71 y/o) Advance Care Planning

Report a problem Connect to mobile or cell Test user name

Delaware MOST 2017 Language: English

55% DOCUMENT PROGRESS

- GOALS OF CARE
- CARDIOPULMONARY RESUSCITATION
- MEDICAL INTERVENTIONS
- ARTIFICIALLY ADMINISTERED NUTRITION
- ORDERS DISCUSSED WITH
- AUTHORIZED REPRESENTATIVE INFORMATION 1 OF 2
- AUTHORIZED REPRESENTATIVE INFORMATION 2 OF 2 (optional)
- PREPARER INFORMATION (optional)
- PATIENT/AUTHORIZED REPRESENTATIVE SIGNATURE**
- PATIENT INFORMATION
- SIGN AND SUBMIT STEP 1 OF 2

PATIENT/AUTHORIZED REPRESENTATIVE SIGNATURE

I have discussed this information with my Physician/APRN/PA *

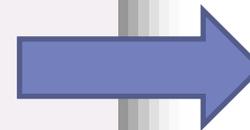
You can Connect to Mobile to obtain the patient's signature. If you do not use the Connect to Mobile feature, please ask the patient or surrogate to sign the printed form.

Sign below, or [Click here to connect a smart device for signature](#)

Clear Signature Preview PDF Expand Signature

Date of Signature *
Month Day Year

Clear Accept and Continue



Report a problem Connect to mobile or cell Test user name

Delaware MOST 2017

PATIENT/AUTHORIZED REPRESENTATIVE SIGNATURE

I have discussed this information with my Physician/APRN/PA *

You can Connect to Mobile to obtain the patient's signature. If you do not use the Connect to Mobile feature, please ask the patient or surrogate to sign the printed form.

Sign below, or [Click here to connect a smart device for signature](#)

Clear Signature Preview PDF Expand Signature

Date of Signature *
Month Day Year

Clear Accept and Continue

Please enter phone or email to send a link to connect a smart device for signature.

Send

Remote Patient Signature:

.....have them read that 6 digit code back to you. This is the second level of authentication, and enter the 6 digits into the updated drop -down box (see image below). This will finalize the device “sync”. Ask the patient / care giver to rotate the device, and have patient sign the signature pad on the device using their finger, which will securely sync to the signature field in the electronic DMOST:

This screenshot shows the 'Delaware MOST 2017' interface. A red circle highlights a modal window titled 'Please enter below the 6-digit code from smart device.' which contains a text input field with '1 2 3 4 5 6' and a 'Confirm' button. The main interface includes a 'PATIENT/AUTHORIZED REPRESENTATIVE SIGNATURE' section with a disclaimer, a 'Sign below, or' button, a signature pad, and a 'Date of Signature' dropdown menu. A blue arrow points from this screen to the next one.

This screenshot shows the 'Delaware MOST 2017' interface after the signature process. A 'Connected!' notification is visible in the top right corner. The signature pad now displays a handwritten signature. The 'Date of Signature' dropdown menu is set to 'Apr 10 2020'. The 'Accept and Continue' button is highlighted in green. The left sidebar shows a 'DOCUMENT PROGRESS' list with various medical categories.

Final Review / Submit to Registry:

Finally, disconnect the connection to the patient's / care giver's device. Then continue to finish the DMOST document including the Physician signature page (using your mouse or touch screen). When almost complete, you will be presented with a "REVIEW" page to ensure all areas of the DMOST are complete. Once reviewed, click "Sign and Submit to Registry", and the DMOST document is now stored and accessible across Delaware via the DMOST Registry at DHIN.

The screenshot displays the 'Delaware MOST 2017' web application interface. At the top, the user is identified as 'Mary Smith' with a profile icon, 'DOB: Jan 01, 1949 (Female, 71 y/o)', and the page title 'Advance Care Planning'. Utility links include 'Report a problem', 'Connect to mobile or cell', and 'Test user name'. The main content area shows a progress bar at 82% and a 'DOCUMENT PROGRESS' list with 12 items, most of which are completed (checked). The current step is 'SIGN AND SUBMIT STEP 2 OF 2', with 'Pend' and 'Sign and Submit to Registry' buttons. Below this is a 'DMOST Summary' section with three colored boxes: 'Cardiopulmonary Resuscitation' (green) with 'Attempt Resuscitation / CPR', 'Medical Interventions' (teal) with 'Full Treatment', and 'Artificially Administered Nutrition' (red) with 'No Artificial Nutrition by Tube'. A 'Preview' section shows the top of the 'DELAWARE MEDICAL ORDERS FOR SCOPE OF TREATMENT (DMOST)' form, including instructions and patient information for Mary Smith.

Mary Smith
DOB: Jan 01, 1949 (Female, 71 y/o)

Advance Care Planning

Report a problem | Connect to mobile or cell | Test user name

Delaware MOST 2017 | Language: English

82%

DOCUMENT PROGRESS

- GOALS OF CARE
- CARDIOPULMONARY RESUSCITATION
- MEDICAL INTERVENTIONS
- ARTIFICIALLY ADMINISTERED NUTRITION
- ORDERS DISCUSSED WITH
- AUTHORIZED REPRESENTATIVE INFORMATION 1 OF 2
- AUTHORIZED REPRESENTATIVE INFORMATION 2 OF 2 (optional)
- PREPARER INFORMATION (optional)
- PATIENT/AUTHORIZED REPRESENTATIVE SIGNATURE
- PATIENT INFORMATION
- SIGN AND SUBMIT STEP 1 OF 2

SIGN AND SUBMIT STEP 2 OF 2

Pend | Sign and Submit to Registry

DMOST Summary

- Cardiopulmonary Resuscitation: Attempt Resuscitation / CPR
- Medical Interventions: Full Treatment
- Artificially Administered Nutrition: No Artificial Nutrition by Tube

Preview

DELAWARE MEDICAL ORDERS FOR SCOPE OF TREATMENT (DMOST)

- FIRST, follow the orders below. THEN contact physician or other health-care practitioner for further orders, if indicated.
- The DMOST form is voluntary and is to be used by a patient with serious illness or frailty whose health care practitioner would not be surprised if the patient died within next year.
- Any section not completed requires providing the patient with the full treatment described in that section.
- Always provide comfort measures, regardless of the level of treatment chosen.
- The Patient or the Authorized Representative has been given a plain-language explanation of the DMOST form.
- The DMOST form must accompany the patient at all times. It is valid in every health care setting in Delaware.

Mary Smith | 01_01_1949 | 9999 | Female
Print Patient's Name (last, first, middle) | Date of Birth | last four digits of SSN | Gender
490 S California Ave, Suite 206, Palo Alto, CA 94306 | (430) 395-8439 x.50031
Patient's Address | Phone Number

Grant patient access to view their ACP dashboard

Providers have the ability to send the patient or proxy an email to create an account so that they can access the patient's ACP Dashboard. Patient or proxy can then view, download, and print their DMOST.

This screenshot shows the ACP dashboard for John Smith (DOB: Jan 01, 1911, Male, 109 y/o). The 'Document Access' dropdown menu is set to 'Not Sent'. The main content area displays the 'Current DMOST' with 'Cardiopulmonary Resuscitation' and 'Do Not Resuscitate / DNR' options. Below this, the 'ALL DOCUMENTS' section shows a 'Start a NEW DMOST' button and a preview of the current DMOST document.



This screenshot shows the ACP dashboard for John Smith with the 'Document Access' dropdown menu set to 'Enable'. A red circle highlights the 'Enable' button and the 'Patient email address' field, which contains 'jsmith47@gmail.com'. A message below the field reads: 'Please enter a valid email address.' and 'Patient will receive a code to confirm access.' The rest of the dashboard content, including the 'Current DMOST' and 'ALL DOCUMENTS' sections, remains the same as in the previous screenshot.

Download or Print the DMOST:

The final screen you will see prior to returning to the patient's ACP dashboard is a final version of the DMOST. This prompt gives options to PRINT or DOWNLOAD the completed DMOST for sharing....including sending a copy to the patient, and uploading to Powerchart.

DELAWARE MEDICAL ORDERS FOR SCOPE OF TREATMENT (DMOST)

- FIRST, follow the orders below. THEN contact physician or other health-care practitioner for further orders, if indicated.
- The DMOST form is voluntary and is to be used by a patient with serious illness or frailty whose health care practitioner would not be surprised if the patient died within next year.
- Any section not completed requires providing the patient with the full treatment described in that section.
- Always provide comfort measures, regardless of the level of treatment chosen.
- The Patient or the Authorized Representative has been given a plain-language explanation of the DMOST form.
- The DMOST form must accompany the patient at all times. It is valid in every health care setting in Delaware.

| | | | |
|---|----------------|-------------------------|--------|
| Mary Smith | 01 / 01 / 1949 | 9999 | Female |
| Print Patient's Name (last, first, middle) | Date of Birth | last four digits of SSN | Gender |
| 460 S California Ave Suite 206 Palo Alto CA 94306 | | (433) 305-8436 x 53031 | |
| Patient's Address | | Phone Number | |

| | |
|----------|---|
| A | Goals of Care (see reverse for instructions. This section does not constitute a medical order.) sdfdsd sdfds |
| B | Cardiopulmonary Resuscitation (CPR) <i>Patient has no pulse and/or is not breathing</i> <input checked="" type="checkbox"/> Attempt resuscitation/CPR. <input type="checkbox"/> Do not attempt resuscitation/DNAR. |
| | Medical Interventions: <i>Patient is breathing and/or has a pulse.</i> <input checked="" type="checkbox"/> Full Treatment: Use all appropriate medical and surgical interventions, including intubation and mechanical ventilation in an intensive care setting, if indicated to support life. Transfer to a hospital, if necessary. |

Support:

If you have any questions, or if the DHIN or Vynca can help in anyway to support remote patient conversations for ChristianaCare patients during this COVID-19 crisis, please don't hesitate to reach out:

Eddie Seaton, DHIN
Business Relationship Manager
302-747-6250
Ed.Seaton@dhin.org

Michael Kersten, Vynca
Director, Client Success
303-641-2372
michael@vyncahealth.com

Kyle Mumley, Vynca
Director, Sales
802-598-7200
kyle@vyncahealth.com

There is also **acomprehensive instructional video** regarding accessing and using the DMOST Registry at the DHIN. It can be found on the DHIN website, and also here: https://www.youtube.com/watch?v=Z0oMzhkF-m8&feature=emb_logo