



DELAWARE HEALTH CARE FACILITIES ASSOCIATION

27TH ANNUAL TRADE SHOW/EDUCATION/ANNUAL MEETING

Thursday | March 10, 2022 | 7:30 am – 4:15 pm



New Location!

CHASE CENTER ON THE RIVERFRONT

815 Justison St. Wilmington Across from Frawley Stadium

Building a Culture of Hope: Resilience and Recovery



KEYNOTE:

Championship Culture: Resident/Caregiver Engagement Through Life Stories

JERALD COSEY, NHA, CNA

Today's operational and clinical leaders navigate "white flag" moments daily. Responsibilities include quality outcomes, operational excellence, and staff development within a highly regulated industry, which may influence burnout as a healthcare professional.

"Jerald's experience in long-term care along with his charismatic and brilliant delivery kept our audience engages, entertained, and CONNECTED. He left our audience remembering WHY they chose this career and this journey."

*Angela Torres
Texas Health Care Association*

The worldwide pandemic has compounded realities for the senior healthcare community. An epidemic that has scrutinized yet galvanized the industry and required professional and personal sacrifice. This is designed recognize and honor healthcare professionals for their contribution during this worldwide pandemic. Moreover, it influences a cultural movement to reduce isolation to improve person-centered care.

Attendees will:

- Reignite their calling to serve humankind as a senior living healthcare professional.
- Uncover strategies designed to improve engagement through intentional relationships between residents and staff.
- Learn the power of life stories and their potential to reduce isolation and improve outcomes.
- Have the opportunity to revisit their individualized calling to health care and leave the conference with a visual keepsake as a reminder of that calling.

*4 Education Sessions throughout the day, including topics on:
customer service, rebuilding census, the legislative/regulatory landscape, more
3.5 continuing education credits for NHAs and RNs to be offered*



REGISTRATION IS OPEN | SEATING IS LIMITED

Registration fee includes continental breakfast, breaks, lunch

Decompress for a Day | Networking | Education | Prizes

Contact: Tomi Morris, tmorris@dhcfa.org, 302-235-6895



DHCFA's Annual Trade Show/Education/Annual Meeting

| Thursday, March 10, 2022 |

Chase Center on the Riverfront, Wilmington, DE | 7:30 am - 5:00 pm

Registration fees (includes continental breakfast, breaks, lunch):

- First attendee \$155
- Second attendee \$130
- Addition (except CNA) \$110
- CNA or caregiver \$ 85
- Nonmembers add \$55 per attendee

Facility: _____

Contact Person: _____

Phone: _____

Email: _____

Attendee Name, Title	NHA-NAB ID #/ NSG License#	Member Fee*
1. _____	_____	\$ 155
2. _____	_____	\$ 130
3. _____	_____	\$ 110
4. _____	_____	\$ 110
5. _____	_____	\$ 110

CNA/Caregiver Name:

1. _____	_____	\$ 85
2. _____	_____	\$ 85

OFFICE USE ONLY

Check # _____
CC Paid # _____
Date Rcvd: _____

NON-MEMBERS add \$55 per attendee: Late _____ x \$55 = \$ _____

fee after 2/15/22 @ \$55 per attendee: _____ x \$55 = \$ _____

GRAND TOTAL = \$ _____

PAYMENT METHOD: Check enclosed Invoice Credit Card

Name on card _____

Number: _____ Exp. Date: _____

Please return form with payment to DHCFA no later than February 15 2022 to avoid late fees.

Fax: 302-239-4214 | Mail: DHCFA, 501 Silverside Rd. Ste, 51, Wilmington, DE 19809

Note: You are responsible for payment if you register but do not attend. You may send a substitute in your place. If your facility is under survey on the date of event, you will be issued a credit.

Signature: _____ Date: _____