




**DELAWARE HEALTHCARE
FACILITIES ASSOCIATION**

A photograph of a clipboard with a silver clip at the top, holding a white sheet of paper. The paper has a red horizontal line and the text 'Emergency Preparedness Checklist' printed on it. A yellow pencil is resting on the paper. The background is a blurred image of a person's hands in white gloves.

**Emergency Preparedness
Checklist**

**APPROVED!
6.5 CEs***

Annual Meeting, Advocacy & Emergency Prep Workshop

Wednesday, March 19, 2025

Modern Maturity Center | Dover, Delaware

*This program has been approved for Continuing Education for 6.5 total participant hours by NAB/NCERS—Approval #20260318-6.50-A110347-IN and the Delaware Board of Nursing.

REGISTRATION: <https://rb.gy/5c93d8>

INFORMATION: education@dhcfa.org | 302-235-6895



EMERGENCY PLAN

Member Registration Fees:
\$175 first person from facility
\$145 second person from facility
\$120 third and each additional person from facility

REGISTER HERE: <https://rb.gy/5c93d8>

Questions? Need Assistance? email education@dhcfa.org or call 302-235-6895

Program

March 19, 2025

Modern Maturity Center
1121 Forrest Avenue, Dover, DE 19904

Annual Meeting and Industry Advocacy

- 7:30 AM - 8:30 AM
- 8:30 AM - 10:00 AM
- 10:00 AM - 10:15 AM
- 10:15 AM - 11:00 AM
- 11:00 AM - 11:30 AM
- 11:30 AM - 12:30 PM

Breakfast and Registration

DHCFA Annual Meeting and State Legislative Landscape

Paul Smiley, Cheryl Heiks, Mary Kate McLaughlin, DHCFA

Beverage and Bio Break

The National Landscape Impacting LTC

Michael Bassett, AHCA/NCAL

Advocating for Your Industry

Heather Posthumus, AHCA/NCAL

Lunch

Disaster Preparedness: What Every Facility Needs to Do!

Kenn Daily, LNHA, President, Elder Care Systems Group

- 12:30 PM - 2:00 PM
- 2:00 PM - 2:15 PM
- 2:15 PM - 3:30 PM
- 3:30 PM - 3:45 PM
- 3:45 PM - 4:45 PM

CMS Emergency Preparedness - What to Expect Today and Beyond

Refreshment and Bio Break

Tabletop Emergency Prep Exercise, Part 1

Refreshment and Bio Break

Tabletop Emergency Prep Exercise, Part 2

Member Registration Fees:

**\$175 first person from facility | \$145 second person from facility
\$120 third and each additional person from facility.**

***This program has been approved for Continuing Education for 6.5 total participant hours by NAB/NCERS—Approval #20260318-6.50-A110347-IN and the Delaware Board of Nursing.**

MORNING

**8:30 AM -
10:00 AM**

1.5 CE

**DHCFA Annual Meeting and State Legislative Landscape
Board President Paul Smiley, Executive Director Cheryl Heiks, and
Government Advocate Mary Kate McLaughlin**

Meet the new DHFCA Board of Directors and learn about DHCFA strategic plans for 2025. Hear about legislation that is in the works for Delaware’s skilled nursing and assisted living providers -- and actions the association is taking for the benefit of our members.

Objectives:

- Review the current challenges and legislation long term care is facing in Delaware
- Understand the actions that both the association and stakeholders must take to ensure legislators and policymakers understand the impact of legislative actions



**The National Landscape: Issues and Strategies
Michael Bassett, SVP, Government Relations, AHCA/NCAL**

Meet Michael Bassett, ACHA/NCAL’s new Senior Vice President for Government Relations. Michael will provide insight into legislative activity on the national level, from CMS, DHSS, and Capitol Hill. Among Michael’s topics will be major threats to the industry, workforce, a congressional overview, and AHCA’s strategies for working with the current Congress and administration.

Objectives:

- Review the threats and challenges long-term care is facing on the national level
- Learn what’s happening on the workforce front
- Get an overview of the current Congress and administration
- Understand AHCA’s strategies for addressing issues in long-term care

**10:15 AM -
11:00 AM**

.75 CE

**Effective Advocacy Communication
Heather Posthumus, Manager, Grassroots & Political, AHCA/NCAL**

Every members of your center’s community can make an impact with legislators and policy makers though simple communication tools Learn the steps to become an advocate for our industry! Heather Posthumus will provide the blueprint for creating effective messages and contacting your legislators. She will also review the VoterVoice online advocacy system that both AHCA and DHCFA use to make contacting legislators and policymakers easy. Attendees will receive a copy of AHCA’s Grassroots Handbook - The Tools of Effective Communication.

Objectives:

- Learn the tools of effective communication with legislators and policymakers
- Review how to use social media to convey your messages
- Familiarize yourself with conducting a facility tour

**11:00 AM -
11:30 AM**

.5 CE

Disaster Preparedness: What Every Facility Needs to Do!

**Kenn Daily, LNHA, President, Elder Care Systems Group
Life Safety and Emergency Management Specialist**



12:30 PM -
4:30 PM
3.75 CE

Disasters can strike at any time and with little warning where the event's severity, scope, nature, often overcome the organization's ability to manage and/or respond with the resources necessary to protect the health and welfare of residents. Facility leadership is critical in developing and deploying effective and innovative multi-disciplinary disaster response to ensure reducing losses, protecting lives and a quicker recovery. The Centers for Medicare & Medicaid Services (CMS) began enforcing Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers requiring skilled nursing facilities to assess facility risks, improve their planning and response and strengthen their training regime.

This program will explore the CMS requirements and guidance to surveyors (Appendix Z) including recommended policies and templates to meeting the comprehensive standards. Kenn will review the requirements for facilities to perform a hazard risk assessment that uses an "all-hazards" approach to successfully establish an effective emergency program.

Kenn will facilitate a multi-facility tabletop discussion. This will be a problem-solving or brainstorming session where participants share capabilities and solve problems as a group based on their organization's existing plans and the determined objectives of the exercise. Following the session, Kenn will share an after-action report with participants for survey compliance.

Objectives

- Review the CMS Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers
- Discuss CMS Appendix Z emergency preparedness guidance to surveyors
- Review completing a hazard vulnerability analysis tool and how to develop a facility's policies based on facility priorities.
- Review the process for developing effective emergency and disaster preparedness training and exercises, using frozen pipes, power outages, and flooding as example situations.
- Discuss conducting and participating in a tabletop exercise using an all-hazards approach based on a risk assessment approach focusing on capacities and capabilities

KENNETH DAILY is the President of Elder Care Systems Group, a consulting firm renowned for its specialized focus on long-term health care operations, life safety code compliance, and emergency preparedness planning and implementation. With a deep commitment to enhancing safety standards, Kenneth's firm works closely with healthcare facilities to optimize operational efficiency while ensuring compliance with the highest standards of safety and preparedness.

Kenneth's passion for life safety and emergency preparedness is rooted in a pivotal experience in 2004, when a fire at a facility under his management led to millions of dollars in damages. Although there were no injuries to residents or staff, the incident underscored for Kenneth the critical importance of stringent life safety codes and emergency protocols. The facility's year-long reconstruction process further cemented his resolve to become a leading advocate for NFPA Life Safety Code compliance in long-term health care. This experience sparked his commitment to educating fellow health care professionals on the importance of these codes in safeguarding the well-being of those in care.

With over two decades of experience in the health care sector, Kenneth is widely regarded as an expert in life safety, emergency preparedness, and operational excellence within long-term care environments. His professional knowledge is complemented by his leadership roles on several prominent boards and committees. He is a member of the Board of Trustees for the Ohio Health Care Association, where he also chairs the Life Safety and Disaster Management Committee. In addition, Kenneth serves as a member of the Life Safety and Emergency Preparedness Committee for the American Health Care Association and is an active participant on the of the National Fire Protection Association Healthcare Section and its Executive Committee.

Kenneth's expertise extends beyond consulting, as he is a sought-after speaker at national conferences, regularly lecturing on improving operational integrity, safety practices, and the overall quality of service in long-term care facilities. As an author and contributing editor, he has written numerous articles and professional guides, sharing his wealth of knowledge and helping to shape best practices within the health care industry.