



DELAWARE HEALTH CARE FACILITIES ASSOCIATION

The Basics of CARES® and Beyond

Dementia Care Training Webinar via ZOOM

Tuesday, October 24, 2023 • 2-3:30 pm

LEAD BY: Deborah Richman, BS, C.D.S

This training will present a person-centered training philosophy that is successful with dementia as well as other comorbidities in long term care settings. It will highlight a truly person, evidenced based approach called CARES® and identify why this approach works when used by staff on a daily basis with every interaction they have. In addition to improved interactions with residents, increased job efficiency, this approach will also help with retention of staff and over satisfaction of care.

Learning Objectives

After this training, the attendee will be able to:

- Understand the importance of person-centered dementia training and why this program works
- Define what CARES® stands for and how it impacts staff and resident interactions
- Understand the Common Approach and the CARES® Approach and why the Common approach often is not successful
- Identify ways this training can impact staff retention and staff, resident and family satisfaction

Deborah Richman, BS, C.D.S.



Deborah Richman is currently the Director of Education and Client Development for HealthCare Interactive, Inc. Her 30+ year professional career has been focused on senior services primarily in the areas of program development and education/training for staff, family and community. She has presented at the international, national, state and local level for a variety of health-related organizations.

Debbie provides consultation and training for residential care settings and community groups in the areas of aging, understanding dementia (symptoms and management), dementia related behavior, serious mental illness/dementia, therapeutic program development and person-centered care/interventions for direct care staff.

This will be delivered via Zoom. This program has been approved for Continuing Education for 1.25 DHCFA has requested 1.25 total participant hours by NAB -NCERS -- 20241022-1.25-A98125-DL and the Delaware Board of Nursing To receive credit, you must attend the entire session.

DHCFA Virtual Dementia Care Training – Tuesday, October 24, 2023

REGISTRATION

Email form to to: tmorris@dhcfa.org

\$20 per person for members | \$35 per person for nonmembers

FACILITY: _____

Member: _____ Nonmember: _____

Contact: _____ Email: _____

PARTICIPANTS:

Name: _____	
Title: _____	NAB#/RN Lic# _____
Email: _____	

Name: _____	
Title: _____	NAB#/RN Lic# _____
Email: _____	

Name: _____	
Title: _____	NAB#/RN Lic# _____
Email: _____	

Use additional sheet if needed

TOTAL # ATTENDEES _____

PAYMENT DUE

NOTE: Webinar link will be released the week of the event. Payment must be received before link will be sent.

Facility: _____ TOTAL FEE: _____

_____ PAY ONLINE HERE: <https://link.clover.com/urlshortener/4qT9jz>
OR call 302-235-6895 to pay by credit card over the phone

_____ By check, payable to DHCFA, 501 Silverside Rd. Suite 51, Wilmington, DE 19809

_____ Send an invoice TO: _____

Send form to: Tomi Morris tmorris@dhcfa.org OR fax to 302-239-4214